Refugee Flees
There are three options available to a person who flees their country of origin:

- Repatriation: Able to return to his/her home country.
- Nationalization: Unable to return and stays in the country to which he/she fled.
- Resettlement in a Third Country: The individual is sent to a third country for resettlement. This is the last option for individuals who flee and available to less than 1% annually.

US Admissions Program Processing
The refugee is screened by multiple US security agencies, interviewed by Dept. of Homeland Security/US Citizenship and Immigration Services, and evaluated for any medical concerns.

Notified of US Resettlement Site
The refugee is informed of US resettlement site. Cultural orientations are conducted to help refugees prepare for life in the US.

Allocated to VOLAG
The refugee is assigned to one of the 9 national voluntary agencies (VOLAGs) for resettlement.

Allocated to Resettlement Site
The refugee is assigned to a specific agency in a chosen US city.

Resettlement Agency Prepares for Arrival
A caseworker is assigned to the case; arrangements are made for housing, furniture, and food.

Flight Booked
The flight is booked and the resettlement agency is notified of the date of arrival.

Refugee Arrives in US Resettlement City

Tennessee Office for Refugees
"Do not forget to entertain strangers; for hereby some have entertained angels unawares."